

# LuxSoft Water Softener

Owners Manual




**CHATFIELD**  
WATER SYSTEMS

Thank you for choosing the Chatfield Water Systems LuxSoft Water Softener!

We're confident you'll appreciate the many benefits of soft water, from healthier skin and hair to sparkling dishes and a longer lifespan for your water-using appliances.

The LuxSoft is designed with you in mind, offering efficient operation, user-friendly controls, and robust construction to provide years of reliable service. This owner's manual provides valuable information about your new LuxSoft water softener, including its features, operation, maintenance tips, and troubleshooting advice.

Welcome to the Chatfield family! 



**Solar Softener Salt is recommended for your system**

**Brine Tank**  
This is where the salt goes



← **Valve**

← **Mineral Tank**

# Screen Information & Selection

"In Service" lets you know that the system is operational.

Shows the amount of gallons the system has until it needs to **regenerate**.

Shows the days left the system has until it needs to **regenerate**.

Shows how many gallon per minute are flowing through the unit

\*If Equipped - Some units do not have a gallon counter installed

IN SERVICE / 2400 GAL / 14 DAYS / 0.0 GPM

12:00 PM

Current Time of Day



Customer Support  
Contact Information



System History



**Programming Menu**  
**DO NOT ADJUST THE SETTINGS**  
**WITHOUT CONSULTING**  
**CHATFIELD WATER SYSTEMS**  
**CUSTOMER SUPPORT!**



**Regeneration**  
This selection is to *force* the  
system into regeneration.

## REGENERATION



The unit will regenerate, also know as clean itself, at some frequency. This process is when the salt will be utilized to clean the media inside the tall tank.

**DID YOU KNOW?**





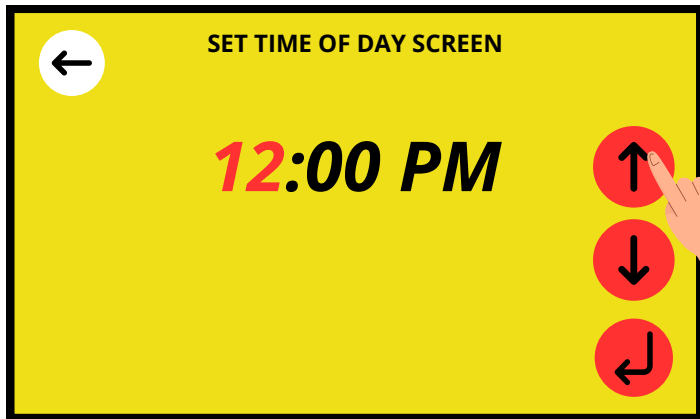
# TIME

The most important thing you can do as the owner of a LuxSoft Water Softener is to ensure that time is always correct. This is important because your installation team has programmed the unit to **regenerate** at a certain time, generally at 2 AM. The unit can be programmed to regenerate at any time.

## How to SET the Time

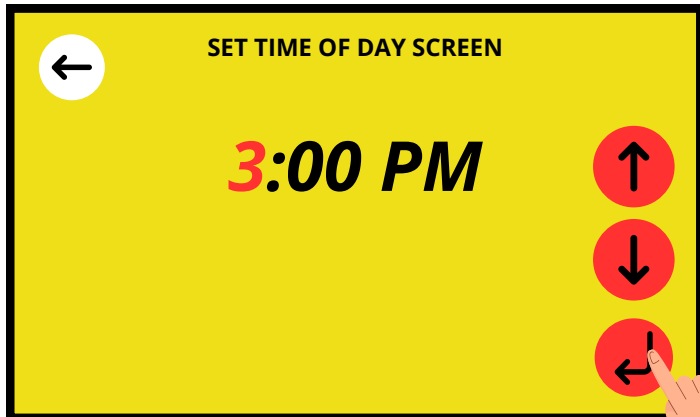


Place your finger over the time of day.  
Press and Hold for 5 Seconds until  
the screen changes.

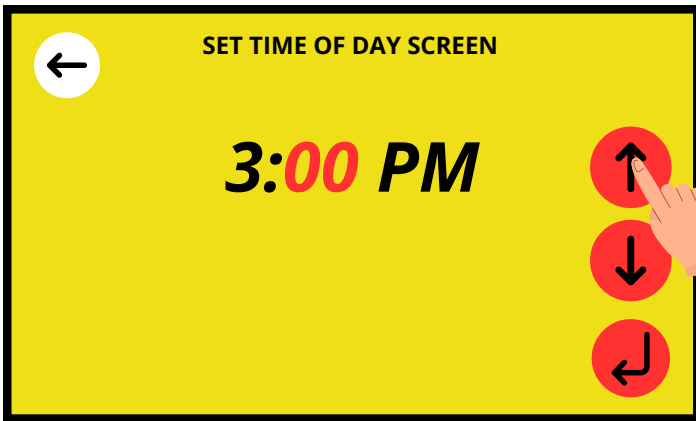


Adjust the HOUR by pressing  
the up or down arrows.

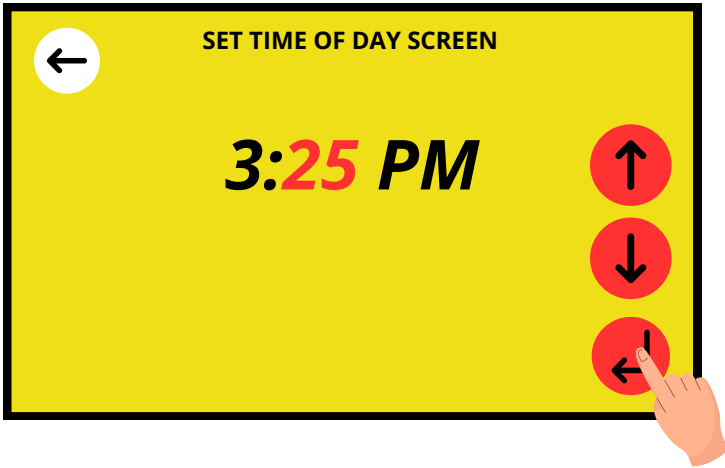
The HOURS need to adjusted to  
account for AM or PM



Once the HOUR has been selected  
press the enter arrow to set.



Adjust the MINUTES by pressing the up or down arrows.



Once the MINUTES have been selected press the enter arrow to set.

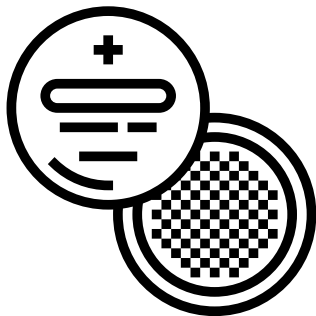


You have now programmed the time.

The unit DOES NOT account for daylight savings. Make sure to adjust the time when it is necessary.

Please note: during extended power outages your unit may "lose" time - similar to other appliances in your home.

There is a back up coin cell battery that will sustain the correct time for up to 8 hours. This battery will need to be replaced after frequent power outages or yearly.



**Battery Required: CR 2032**



# BATTERY REPLACEMENT



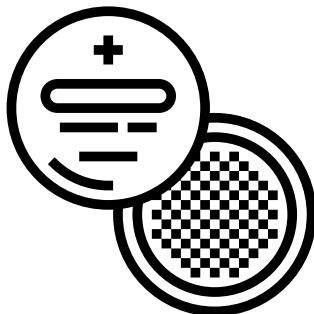
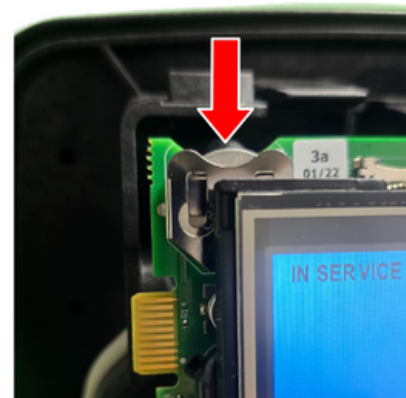
Gently lift tabs on the sides and pull plastic face plate toward you.

Battery is located here



Push up to remove battery

Insert a new CR-2032 Battery and gently press down to seat the battery in



**Battery Required: CR 2032**

# **BYPASS**

Knowing where the bypass is and how to use it is an important part of ownership. If, for any reason, your treatment system has an issue you may be told by customer support to place the unit into bypass. Follow the instructions below.

This orientation of the RED handles indicates that the system is treating the water



Turning the handles, following the arrows, to place the unit into bypass



When the red handles are pointed at each other you have successfully bypassed the unit. The water is no longer being treated.