

Thank you for choosing the Chatfield FerronX® Water Conditioner!

This guide outlines the recommended maintenance procedures that will help ensure the long-term performance of your system.

While Chatfield water softeners are engineered for durability, factors such as water usage, changes in water quality, and environmental conditions can affect their lifespan. Proactive maintenance is key to preventing unexpected issues and extending the life of your unit.

IF YOU NOTICE A CHANGE IN YOUR WATER QUALITY MAKE SURE TO CONTACT US

The guidelines below are very generalized. Your system may need more or less depending on the factors above.

Maintenance Required	When Should It Be Done	Who Should Do It
Replace Battery	Yearly Battery Required CR-2032	Customer
Rebuild Wearables Inside the Valve There are parts known as an Injector and Screen that sometimes need replaced more often if your water contains high levels of iron.	Every 3-5 Years Yearly	Chatfield Service Team Chatfield Service Team
Rebed the Media in the Mineral Tank	FerronX Core 3-5 Years FerronX Plus 10-12 Years FerronX Pro 10-12 Years FerronX Max 5 Years	Chatfield Service Team



It is recommended to have your water tested yearly for aesthetic factors and for bacteria.